

# Joy McCue

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## Summary

Moving here from Austin, Texas, I am excited to be afforded a new opportunity of employment at your company. I have worked in a number of different fields over the last several years, both as a team member and a supervisor giving me considerable experience and a well rounded skill set. As an employee, I am self-motivated and capable of making sound decisions with little to no supervision; I have a strong work ethic and take initiative at all times noted in my earning of positions requiring more responsibility. I undertake positions of leadership because I am dedicated to improving companies that employ me and believe those I lead are inspired to do so as well; I too understand the importance of following orders as the subordinate to others and employing every standard and procedure required to ensure my employers expectations are met. I strive to display workmanship that sets me apart by ensuring tasks I complete are done so to expectations however at times better than expected. I have considerable experience employing my services in customer based atmospheres and my capability of ensuring customers feel as though their concerns and interests are shared by the company has proven successful throughout my working career. I hold myself to a high standard that throughout my life has satisfied previous employers consistently and aided me in growing as an associate and representative of every company that has employed me. After reviewing my resume, my hope is that you give me an opportunity to prove to you what a good employee I have become over the course of my working career; thank you for your consideration and for your time.

## Education

Preble High School  
High School Diploma  
Green Bay, Wisconsin  
Graduated May 2012

Milwaukee Institute of Art and Design  
Bachelor's of Fine Art - Major:  
Illustration  
Milwaukee, Wisconsin  
Graduated May 2016

## Employment History

Johnny Was  
Assistant Manager  
Austin, Texas  
February 2019 - June 2019

- Customer Service
- Sales - retail (top sales associate 2 years straight)
- Styling
- Managing
- Training
- Customer Relations - clients
- POS - cashier / orders
- Hiring - interviews
- Key holder
- Opening and closing store
- Bank runs - money handling
- Supply runs
- Creating and leading meetings

Johnny Was  
Third Key Manager  
Austin, Texas  
October 2017 - February 2019

- Customer Service
- Sales - retail (top sales associate for 2 years straight)
- Styling
- Customer Relations - clients
- POS - cashier / orders
- Store supply orders
- Opening and closing store
- Key holder
- Bank runs - money handling

Johnny Was  
Sales Associate  
Austin, Texas  
October 2016 - October 2017

- Customer Service
- Sales - retail (top sales associate for 2 years straight)
- Styling
- Customer Relations - clients
- POS - cashier / orders
- Opening and closing store
- Key holder

Catral Doyle Creative  
Graphic Design Intern  
Milwaukee, Wisconsin  
May 2016 - August 2016

- Receptionist - Calling and talking with clients directly
- Assisting with presentations
- Collaborating with drawing and designs

Free Bird  
Sales Associate  
Milwaukee, Wisconsin  
May 2016 - August 2016

- Sales - retail
- Customer Service
- POS - cashier
- House keeping
- Key holder
- Opening and closing store

Fashion Angels  
Style Lab Marketing Intern  
Milwaukee, Wisconsin  
May 2015 - January 2016

- Social media posts
- Photography
- Editing
- Graphic Design
- Collaborating with designers
- Research

Kohls: MUDD brand  
Juniors Textile Art Intern.  
Menomonee Falls, Wisconsin  
June 2015 - August 2015

- Retail Graphic Design
- Pattern Making
- Research
- Collaborating with other designers and illustrators
- Presentations

Milwaukee Ale House  
Hostess  
Milwaukee, Wisconsin  
May 2015 - December 2015

- Customer service
- Seating
- Greeting
- Bussing
- House keeping

Joy McCue  
Freelance Illustrator  
San Clemente, California  
May 2014 - Present

- Adobe Photoshop
- Adobe Illustrator
- Adobe InDesign
- Microsoft Software
- Drawing
- Painting
- Wood burning
- Hand lettering

Jimmy John's  
In-shopper  
Whitefish Bay, Wisconsin  
April 2014 - October 2014

- Making subs
- House keeping
- POS - cashier / orders
- Answering phones
- Slicing

OM-NOM Cafe  
Kitchen Team Member  
Milwaukee, Wisconsin  
September 2013 - January 2016

- Customer Service
- POS - cashier
- Opening and closing
- Food candling (including deep fryer)
- House keeping
- Barista

Applebee's Grill + Bar  
Hostess  
Green Bay, Wisconsin  
May 2013 - August 2013

- Customer service
- Seating
- Greeting
- Bussing
- House keeping

Cost Cutters  
Receptionist  
De Pere, Wisconsin  
April 2010 - August 2012

- Customer Service
- Answering phones and booking appointments
- POS - cashier
- House keeping

## Hobbies & Interests

- Illustration
- Art
- Crafts

## Professional Skills

Customer service	Expert
Sales	Expert
Training	Competent
Pos	Advanced
Management	Competent
Inventory	Competent
Client Relations	Expert
Illustration	Advanced
Adobe Illustrator	Advanced
Adobe Photoshop	Advanced
MS Word	Intermediate
Receptionist	Advanced
Scheduling	Beginner

## References

Kerith O'sail  
Manager  
(512) 923-4728  
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Ashley Jaimes  
Third Key Manger  
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